



Welcome to Paradise in Rocky Point, Mexico!

Traveling can be frustrating and tiring. At times, just getting here can be a challenge. But try to "settle in", "relax" and "unwind". Things are slower paced down here and everything does not always work as it should. There is a "manana" attitude (put it off until tomorrow), so try to take things as they come. We do not want any little detail to spoil your tropical get-away. We have hired an independent cleaning company to clean for us. Please let our manager, **Ben Wood** know *immediately* if you are unsatisfied with the cleaning, or if you notice anything is not working or is broken. The cleaning company is happy to come back out and redo any spots they may have missed. Ben's contact info is: Mexico cell number **638-386-1932** (to dial from US phones 011-521-638-386-1932) and his email benga_1276@hotmail.com. You could also try his magic jack phone number **480-243-7468**. He will also stop by during your stay to make sure you do not have any questions or concerns. *Unless it is an emergency, his normal hours are 9 AM till 5 PM Monday thru Friday.* If he is unavailable, please leave a message so he may get back to you.

To assist you in having a great stay, we have provided a guidebook for your use. Please look for it and read it. It has specific information about the operation of the home you are staying in and should answer many of your questions. We also have the latest version posted on our web site www.ParadiseInRockyPoint.com. The web site also can answer many of your questions, and is a great resource guide to make your stay more enjoyable.

You will also find a *guest comment* book. Please take a few minutes and write down the highlights of your trip. This book is meant as a "Guest-to-Guest" communication, where you can find out what other guests enjoyed and what they did while staying with us. Please do not write comments to us in the comment book. We will be sending you a short survey to fill out after your stay with us. We greatly value your input and are always looking to improve and appreciate your comments and suggestions. Our goal is to provide you with a clean and attractive place to stay.

We do appreciate it when you leave the unit in a reasonably clean condition. Prior to your departure, all garbage should be taken to the trash containers by the street and make sure you close the lids. Please make sure all dishes, pots and pans are washed and put away. You might be charged if there is excessive cleaning required. You may leave leftover food items in the refrigerator. Check-out is before 10 AM. Please turn off all lights, ceiling fans, A/C, before leaving. Take one last look to make sure you did not forget any items you brought with you and then make sure you lock all the doors. Thank you for staying with us and we look forward to your return.

William Jugenheimer of Paradise Villas

Office: 800-875-6399

www.prescottparadise.com in Prescott, Arizona

www.sunsetparadisevillas.com in Rincon, Puerto Rico

www.paradiseinrockypoint.com in Rocky Point, Mexico